

TASK 2. Now look at another report from the same incident. Complete the gaps with the correct form of the verbs in brackets.

**British Airways plane windscreen gets smashed by block of ice at 35,000 feet**

A British Airways jet 1) \_\_\_\_\_ (fly) from Gatwick to Costa Rica 2) \_\_\_\_\_ (suffer) a cracked windscreen after it 3) \_\_\_\_\_ (hit) by a block of ice that 4) \_\_\_\_\_ (fall) from a plane that 5) \_\_\_\_\_ (fly) 1,000 feet above the jet.

The Boeing 777 with some 200 passengers 6) \_\_\_\_\_ (fly) to San Jose in Costa Rica on Christmas Day when the mishap 7) \_\_\_\_\_ (take place).

The incident, 8) \_\_\_\_\_ (describe) as 'one-in-a-million', 9) \_\_\_\_\_ (crack up) the two-inch-thick windscreen, which 10) \_\_\_\_\_ (have) a similar build to the bulletproof glass to withstand extreme force.

Despite the mid-air scare, the pilots 11) \_\_\_\_\_ (manage to) fly safely to San Jose, where all the repairs 12) \_\_\_\_\_ (do). The passengers 13) \_\_\_\_\_ initially \_\_\_\_\_ (inform) of a 90-minute delay, but the flight 14) \_\_\_\_\_ (reschedule) only after 50 hours after their original scheduled time.

According to the *Daily Mail*, the flight 15) \_\_\_\_\_ (leave) at 8.35 pm on Christmas Day and 16) \_\_\_\_\_ (arrive) in London shortly after noon on Boxing Day.

Jo Mitchell, a passenger, 17) \_\_\_\_\_ (tell) *The Independent*, "We 18) \_\_\_\_\_ (tell) when it 19) \_\_\_\_\_ (be) our turn to check-in by the San Jose desk staff that the plane 20) \_\_\_\_\_ (have) a broken windshield and it 21) \_\_\_\_\_ (be) too dangerous to fly it back."

Mitchell and Geir Olafsson 22) \_\_\_\_\_ (be) on honeymoon in Costa Rica and 23) \_\_\_\_\_ (hope) to return to Edinburgh in time for Christmas via Gatwick. Mitchell said they 24) \_\_\_\_\_ (devastate) when they 25) \_\_\_\_\_ (realize) they 26) \_\_\_\_\_ (not/be) able to spend Christmas with both their families.

The British Airways spokesperson 27) \_\_\_\_\_ (say), "We 28) \_\_\_\_\_ never \_\_\_\_\_ (fly) an aircraft unless we 29) \_\_\_\_\_ (feel) it 30) \_\_\_\_\_ (be) completely safe to do so, and on this occasion, our engineers 31) \_\_\_\_\_ (be) unable to clear it to fly. Since then, our teams 32) \_\_\_\_\_ (work) behind the scenes to do all they can to ensure an aircraft 33) \_\_\_\_\_ (be) ready at the earliest opportunity to bring customers to London."

British Airways 34) \_\_\_\_\_ (offer) to pay a compensation of GBP 520 per person for the delay 35) \_\_\_\_\_ (cause) and a full refund to all the affected passengers.